



# Heartland School of Music

## WELCOME TO MUSIC LESSONS

Our students and families find this information to be helpful!

### Will I be successful?

Your success depends on your regular attendance to your scheduled weekly lesson along with your positive attitude and practice time at home. Be patient, take direction well, be willing to learn, and enjoy the journey!

### What are private lessons?

Private lessons involve the student and the instructor only, one on one, in the studio. This is NOT a group setting.

### How are my lessons scheduled?

Your lessons are scheduled in blocks of four lessons at a time. Lessons are ALWAYS scheduled in advance, at an available time for the instructor and the student (and parent), by appointment only and at the same time and day each week.

### How do I pay?

At this time, we only accept cash or local personal check. Checks MUST be preprinted (no starter checks) and must show name, address, and valid TX Driver License number. You will be paying for four (4) lessons at a time, due on your fourth (4<sup>th</sup>) lesson.

### When is my lesson payment due?

If you are a new student, payment is due BEFORE your first (1<sup>st</sup>) lesson. If you are an active student, payment is due at or before your fourth (4<sup>th</sup>) lesson.

### Can I pay late?

Never! Late payment is unacceptable.

### Can I cancel my lesson?

Yes. Please notify us at least 24 hours before your lesson time. Late cancellations are not accepted and will result in forfeiture of that lesson AND loss of lesson fee. Refunds are not issued.

### How do I cancel a lesson?

Call your instructor. Cancellations can be made by adults ONLY! Children are not allowed to call in cancellations.

### Can I reschedule?

Yes, if a time slot is available and IF you canceled your lesson 24 hours BEFORE your scheduled lesson time. Reschedules by adults only. Children are not allowed to reschedule lessons.

### What if I don't call to cancel and don't come to my lesson?

You will be charged for the lesson. Refunds are not issued.



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## FAQ'S (continued)

### *What if I'm late to my lesson?*

Please call as soon as you know that you'll be late.

### *What if I have a question?*

Please ask! We expect and encourage participation and it helps us to make you feel more comfortable.

### *Is there a contract?*

No. However, you must complete each set of four (4) paid lessons. There are NO refunds.

### *Is there a registration fee?*

Yes. There is a \$25 nonrefundable reg. fee paid before your first (1<sup>st</sup>) lesson for new students and then due each October 1<sup>st</sup>.

### *Can I pay for and schedule more lessons if I have a special project?*

Absolutely!

### *Are auditions required to be accepted as one of your students?*

Only for voice lessons. Auditions help us to evaluate what level you are singing at and customize your lessons accordingly. There is a \$50 nonrefundable fee for this initial audition.

### *What method do you use?*

We utilize the traditional method; music theory and learning to read notes and music.

### *What else do you do?*

Group lessons, UT Arlington classes, corporate group team building, vocal coaching for studio recording sessions, auditions, or performances (gigs) and workshops. Please ask for dates, times and rates.

### *How old do you have to be?*

It varies and usually depends on the students' abilities. Generally speaking, voice lessons start at age 10 and up. Piano and keyboard lessons start at age 6 and up. Guitar lessons start at age 6 and up. Don't be shy! Our students range from 6 years old to over 60 years old. It's never too late! Voice and guitar lessons are offered in beginner, intermediate, advanced and MASTER classes. Piano and keyboard lessons are offered in beginner and intermediate classes only.

### *What styles do you teach?*

Country, Christian, Classical, Broadway, Pop and Rock

Kathy Nobles-Instructor, *Voice-Piano-Keyboard*

Patric Nobles-Instructor, *Guitar-Bass-Banjo-Mandolin-Upright String Bass*

[www.heartlandschoolofmusic.com](http://www.heartlandschoolofmusic.com)

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